



Quality Accounts Receivables Management Where Quality is a Practice - Not Just a Promise

September 2006

New Website Launched

HFS has recently launched a new website at www.hfsllc.com. The new site includes information on our services, frequently asked questions for both clients and consumers, and secure forms for consumers to update their information as well as request information from HFS. There is a link to the ITS Pay My Bill service, where consumers can log in and make payment to their account securely via check or credit card, 24 hours a day. We have also added a Client Satisfaction Survey for our clients to let us know how we are doing. To fill out the Survey, go to www.hfsllc.com, point to the Contact Us section, and choose the Client Satisfaction Survey link. We want to know what you think of our services and how we can improve!

Notes From All Over

Legal collections can be a very large part of your recovered accounts. Please make sure that you return your affidavits and assignments promptly in order to speed this important process. If you have any questions about your affidavits or legal accounts, please call Client Services at 601-420-1205, or the Legal Department at 601-933-1049.

Are you still reporting large volumes of accounts manually? We can help you set up to send your receivables to us in an electronic format, saving you time, copying and postage expenses, and getting your accounts loaded faster. If you would like to discuss changing to electronic turns, contact your Sales Representative today!

President's Notes

HFS is excited to announce that our annual Client Appreciation Seminar will be held on Tuesday, November 14. This year it is even more exciting to host our luncheon at the University Club on top of the AmSouth Bank building in Downtown Jackson. We will be discussing some new client services which will assist you in getting information and communicating with HFS. We look forward to seeing you there. To RSVP, please contact Jackie Harris at 601-933-2527. Because of the size of the facility, we must limit attendance to two individuals from each client. Please plan to attend and meet the Healthcare staff, get some great information, and enjoy a super luncheon. Be watching your statements and your mail for further details.

Also, I would like to welcome the two newest additions to the Healthcare Financial Services team. Betty Hinson and Kim Williams joined our collections staff in September. We are very excited to have them on board and look forward to their success in our organization.

R. M. Williams
President